



## In the Family Business: Ryan Brothers Ambulance passed from one set of brothers to another



*Pat Ryan, center, founded Ryan Brothers Ambulance Service in 1962 with his brother, Paul. Now he runs the business with his sons Patrick, left, and Erin. Ryan Brothers dispatched its 19 ambulances to more than 16,000 calls last year.*

It's a business that people are glad exists but one they hope they never have to use.

Ryan Brothers Ambulance Service began in 1962 when brothers Pat and Paul Ryan started it in their father's business, Ryan Funeral Home, which was located on King Street in Downtown Madison.

Today Ryan Brothers' 19 ambulances provide emergency and nonemergency transportation to and from local hospitals, clinics, nursing homes, assisted-living and other facilities. The company also provides 911 ambulance service to the Fort Atkinson area, the village of Maple Bluff and the town of Deerfield. Ryan Brothers handled more than 16,000 calls in 2012.

Pat still works at the family's ambulance company, and although Paul died in 1994, there's a new set of brothers in the fold: Pat's sons Patrick and Erin. They each made independent decisions to commit to Ryan Brothers after they graduated from college.



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"We had never given joining the family business any consideration earlier in our lives." Patrick recalled.

The company's 95 employees include office staff, dispatchers, EMTs, paramedics, critical care paramedics and registered nurses. Erin's son Chase joined the business as an EMT last year.

"While patient care is our ultimate focus, our customers also include the staff and administrations of the hospitals, clinics, nursing homes and assisted-living facilities that call us," Patrick said. "In addition, we try to always respect our employees and their selfless contributions and aim to provide them with the tools they need to provide the best service available. Providing a high standard of customer service is a core value at Ryan Brothers Ambulance."

Owning a family ambulance business has its own rewards, Patrick said: "Helping and caring for our patients in their time of need. Providing a good place for someone to have a career. Upholding the legacy of Pat and Paul. And, the pride of being second-generation owners for a family business that has been around for more than 50 years."

Read more: [http://host.madison.com/business/in-the-family-business-ryan-brothers-ambulance-passed-from-one/article\\_dbb85f28-851b-11e2-a6ba-0019bb2963f4.html#ixzz2Mg6v8eUT](http://host.madison.com/business/in-the-family-business-ryan-brothers-ambulance-passed-from-one/article_dbb85f28-851b-11e2-a6ba-0019bb2963f4.html#ixzz2Mg6v8eUT)